

Monthly Report July 2023

STREETSCENE

AGENDA

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Introduction

In July

- ▶ Involved with supporting streets and parks for 2 events and M16 project deep clean.
- ▶ Completed 37 play areas repairs and 13 infrastructure jobs.
- ▶ Working in partnership with highways and drainage we letter dropped and cleaned Roseneath Road
- ▶ 35 Emergency responses attended
- ▶ Confirmation of 11 green flag awards.
- ▶ Started weed spraying program.
- ▶ Completed 4 parks walkaround with friend's group

ONE Excellence
Investment
Efficiency
TRAFFORD



working
with

Amey



Health and Safety Inspection

In July there were 20 random H&S inspections completed on Streetscene.

Any issues relating to H&S were dealt with immediately.



2 H&S briefings in July:

- First aid
- Environment – Driving

Health and Safety stats



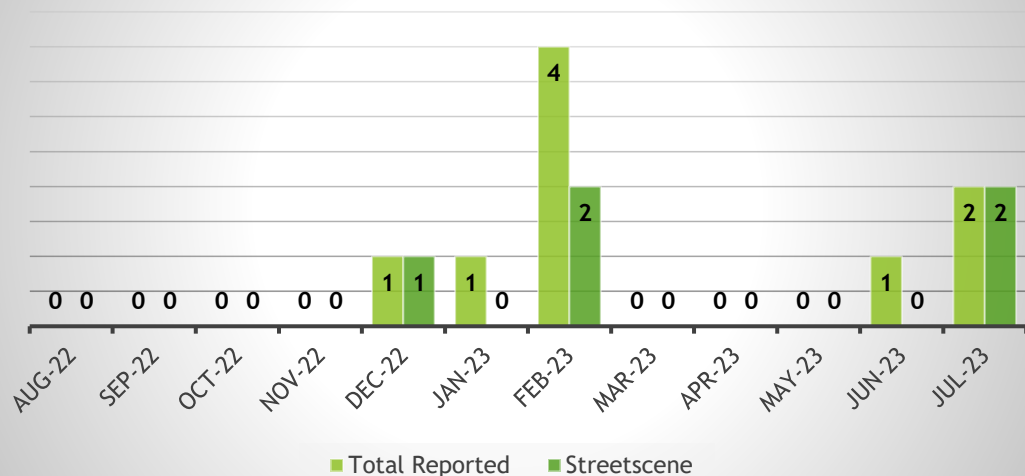
working with



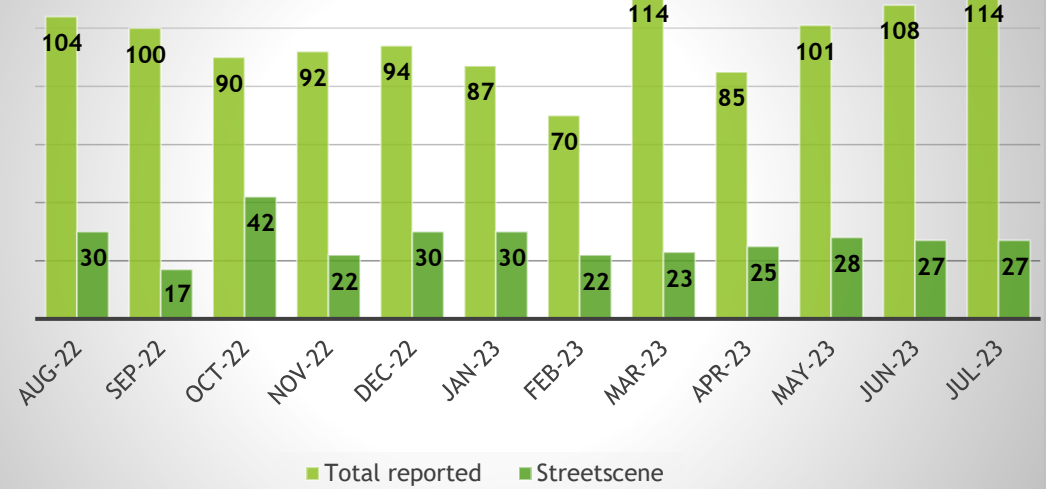
LTI- 1 x street scene operative on ride on mower, low branch hit head (1 day off) ID 150238 – 13/07/23

LTI -2 x street scene operative received burns from battery acid (1 day off) ID 150991 – 25/07/23

Lost Time Injury



Close calls



Non lost time injury





Internal Training

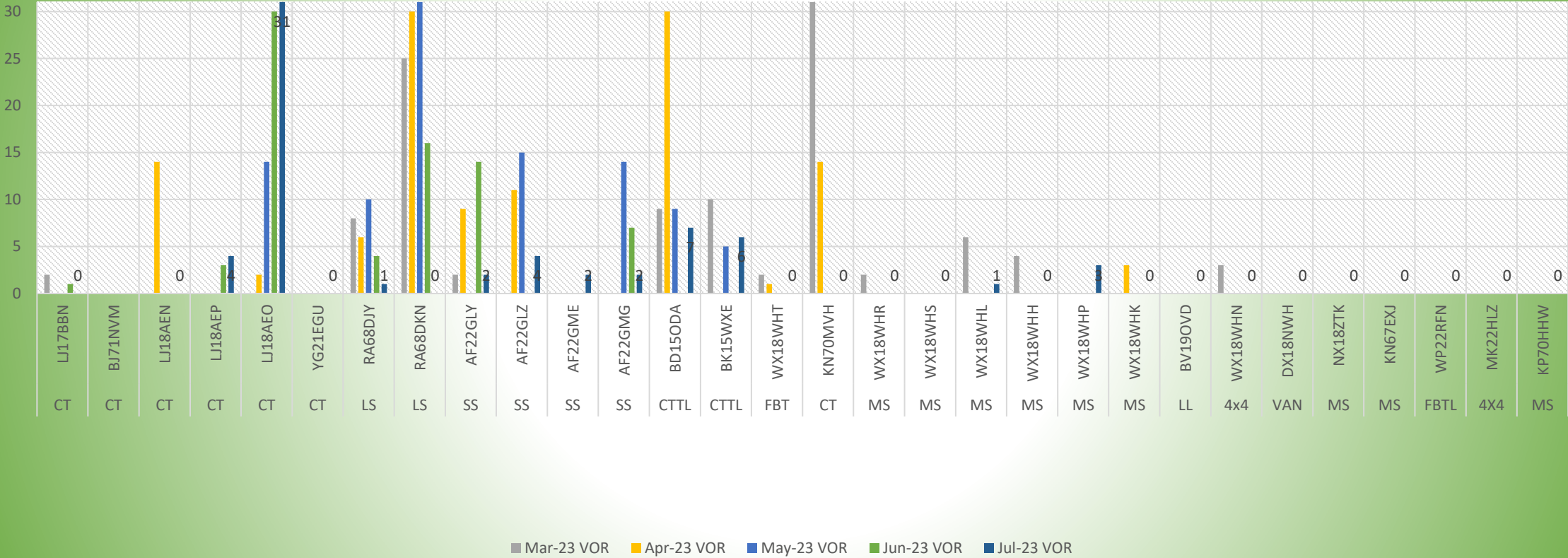
3 staff Working at Height

- Working at height training for our cemetery staff.
- Helps employees to understand and comply with current legislation and ensure adequate risk assessment are carried out
 - Reduces risk involved with working at height activities as employees will be better able to identify specific hazards and develop solutions to address them
 - Creates awareness and knowledge of how to use equipment properly and safely

External Training

"ggm at the ready" -Installation & Familiarisation training for different machines

VOR



Staff update							
		Mar	Apr	May	Jun	Jul	Aug
Street Cleaning	Staff level	40	40	40	40	40	
	Vacancy	0	0	0	0	0	
	Apprentice	0	0	0	0	0	
	Leavers	0	0	0	0	0	
Parks	Staff level	9	11	11	11	11	
	Vacancy	0	0	0	0	0	
	Apprentice	0	1	1	1	1	
	Leavers	0	0	0	0	1	
Cemeteries	Staff level	11	10	11	11	11	
	Vacancy	0	1	0	0	0	
	Apprentice	0	0	0	0	0	
	Leavers	1	0	0	0	0	
Volume Grounds	Staff level	18	19	22	23	23	
	Vacancy	5	4	1	0	0	
	Apprentice	0	3	3	3	3	
	Leavers	0	0	0	0	0	
Infrastructure	Staff level	3	3	3	3	3	
	Vacancy	0	0	0	0	0	
	Apprentice	0	0	0	0	0	
	Leavers	0	0	0	0	0	



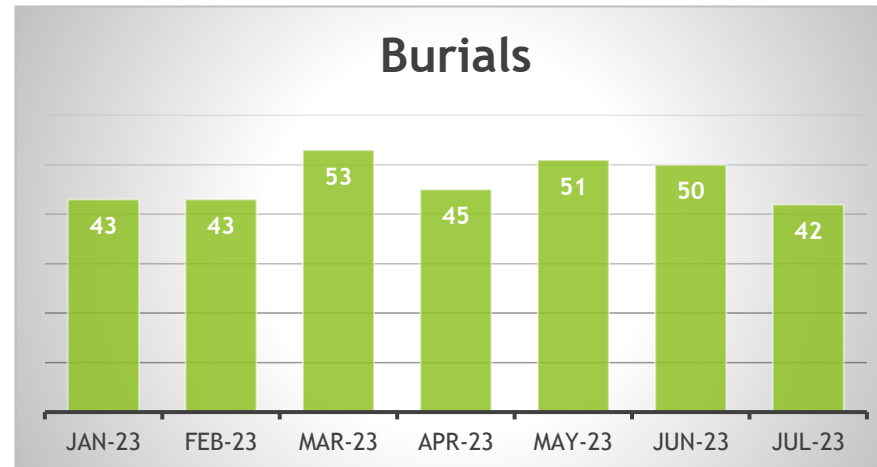
Street Cleaning	2 LTS staff in department
Parks	1 seasonal workers resigned from job
Cemeteries	1 LTS staff I department
Volume Grounds	All staff fully back to work
Infrastructure	no issue

Cemeteries

Measuring performance by completing inspection			
Cemetery	Burials/Exhumations	Ground Quality Inspection	Grass height inspection
Sale cem	15	3	3
Altrincham cem	9	1	3
Urmston cem	8	2	3
Stretford cem	7	1	3
Hale cem	3	1	3
Total	42	8	15

Resource	Assets
Labour	12
Vehicles	4
Plant & Equipment:	
Pedestrian mowers	
Strimmers	
Blowers, Etc.	
Diggers	
RTV's	

Measuring performance:



Parks & Grounds Maintenance

The following information reflects the frequency of cyclical operational tasks, which have been planned to deliver the outcome specification in each park. It should be noted, the various operational tasks are subject to variation, due to the seasonal/weather changes. As such, the profile is going to be subject to occasional changes.

Completed

Feature(s)	Action(s)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
Grass Cutting	Amenity Mowing			1	2	2	2.5	2.5	2.5	2	2			
	Golf Fairways				2	2	2.5	2.5	2.5	2.5	2			
	Golf Greens				2	4	4	4	4	4	2			
	Edge Back Annually	LIAISE WITH FRIENDS GROUP – PROPOSE IN ADVANCE OF GREEN FLAG INSPECTION												
Bowling Greens	Grass Cutting			1	6	8	8	8	8	6	2			
	Surround Maintenance	2			2	2	2	2	2	2	2		2	
	Maintain Border/Ditch			1	4	4	4	4	4	4	2			
	Rolling (as necessary)	Subject to condition of Green(s)												
	Selective Herbicide	Subject to condition of Green(s)												
	Fertiliser Application				1						1			
	Spring Maintenance		1	1										
Shrub Borders	Autumn Maintenance										1	1		
	Winter Prune (according to species)	1	1	1							1	1	1	
	Reform Edge	1	1	1							1	1	1	
	Weed, Cut Edge & Tidy	1	1	1							1	1	1	
	Autumn/Winter Prune (according to species)	1	1								1	1	1	
Treat Pernicious Weeds (as necessary)	As necessary													
Rose Beds	Spring Prune			1										
	Reform Edge			1										
	Weed & Tidy			1	1	1	1	1	1	1	1			
	Dead Head				1	1	1	1	1	1				
	Remove Rogue Stems				1	1	1	1	1	1				
	Autumn Prune										1			
Seasonal Flower Beds	Prepare and Plant Summer Bedding					1								
	Hoe and Hand Weed						2	2	2	2				
	Dead Head						2	2	2	2				
	Strip Bedding										1			

Parks & Grounds Maintenance

Completed

Feature(s)	Action(s)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
	Cut Hedge (according to species)	Subject to species											
	Remove Rogue Species			1		1		1			1		
Footpaths	Blow & Tidy	1	1	1	1	1	1	1	1	1	1	1	1
	Mechanical Sweep	1		1		1		1		1		1	
	Monitor Condition (report as necessary)	1	1	1	1	1	1	1	1	1	1	1	1
Leaf Clearance	Clear Leaves Throughout Park										1	1	1
Tennis Courts	Sweep Court as necessary		1		1	1	1	1	1	1	1		
	Maintain nets				1			1			1		
Roller Hockey	Keep clear as necessary		1		1		1		1		1		
Basketball Court	Keep clear as necessary		1		1		1		1		1		
Water Features	Inspect condition and liaise where required			1	1	1	1	1	1	1			
Skateboard Area	Keep clear as necessary		1	1	1	1	1	1	1	1	1		
Play Areas	Weekly Checks and action items arising where required	4	4	4	4	4	4	4	4	4	4	4	4
Wildflower Areas	Annual Mow and Clear	In Consultation with Friends Groups and the Species Involved											
Biodiversity Areas	Annual Mow and Clear	In Consultation with Friends Groups and the Species Involved											

Ground Maintenance		Assets
Resource		Assets
Labour		19
Vehicles		12
Plant & Equipment:		
Tractor Mower		2
Ride-On Mowers		6
Pedestrian mowers		11
Strimmers		10
Blowers		7
Ele.LH hedge trimmer		7
Baroness		4

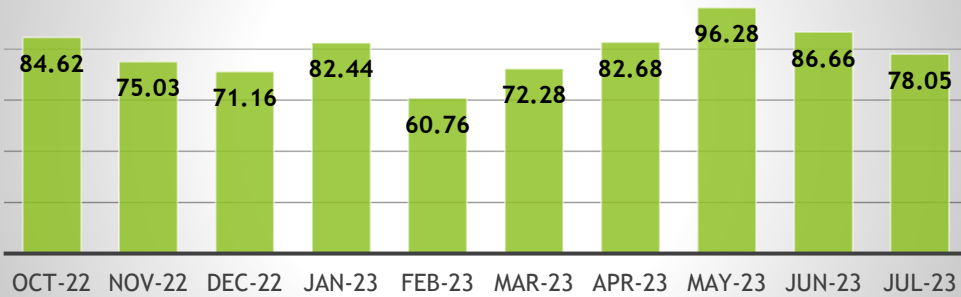
Parks		Assets
Resource		Assets
Labour		9
Vehicles		3
Plant & Equipment:		
Ride on mowers		2
Pedestrian mowers		7
Strimmers		3
Blowers		3
Ele.LH hedge trimmer		3

Please note some inspection we only complete from April till October

Measuring performance by completing inspection						
Random Inspections	Ornamental	Ground Quality	Grass height parks	Open space	Sport pitches	Bowling/ golf Green
Target	3	20	8	15	8	8
June	3	20	10	15	8	8
July	3	20	10	15	8	8

Street cleaning schedule works completed

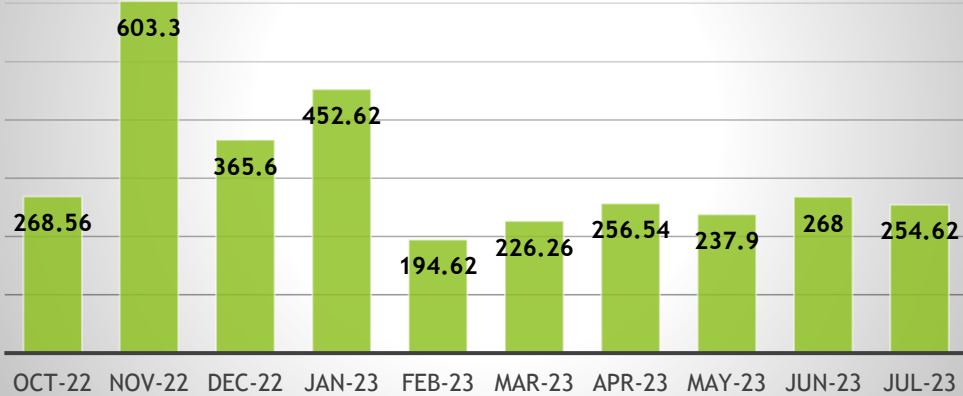
LITTER BINS COLLECTION(TONNES)



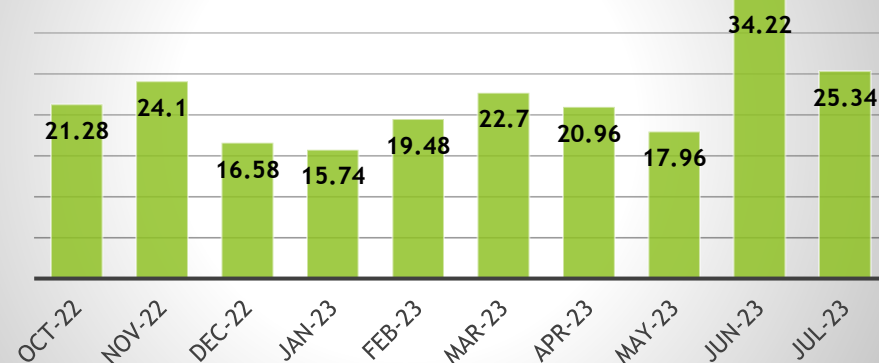
Bins emptied - 12600

Wards swept	
Larg Mech	Small Mech
Old Trafford	Broadheath
Longford	Sale Central
Gorse Hill & Cornbrook	Old Trafford
Broadheath	Longford
Priory	Gorse Hill & Cornbrook
Bucklow-St. Martins	Island in Sale area
Ashton on Mersey	
St Mary's	

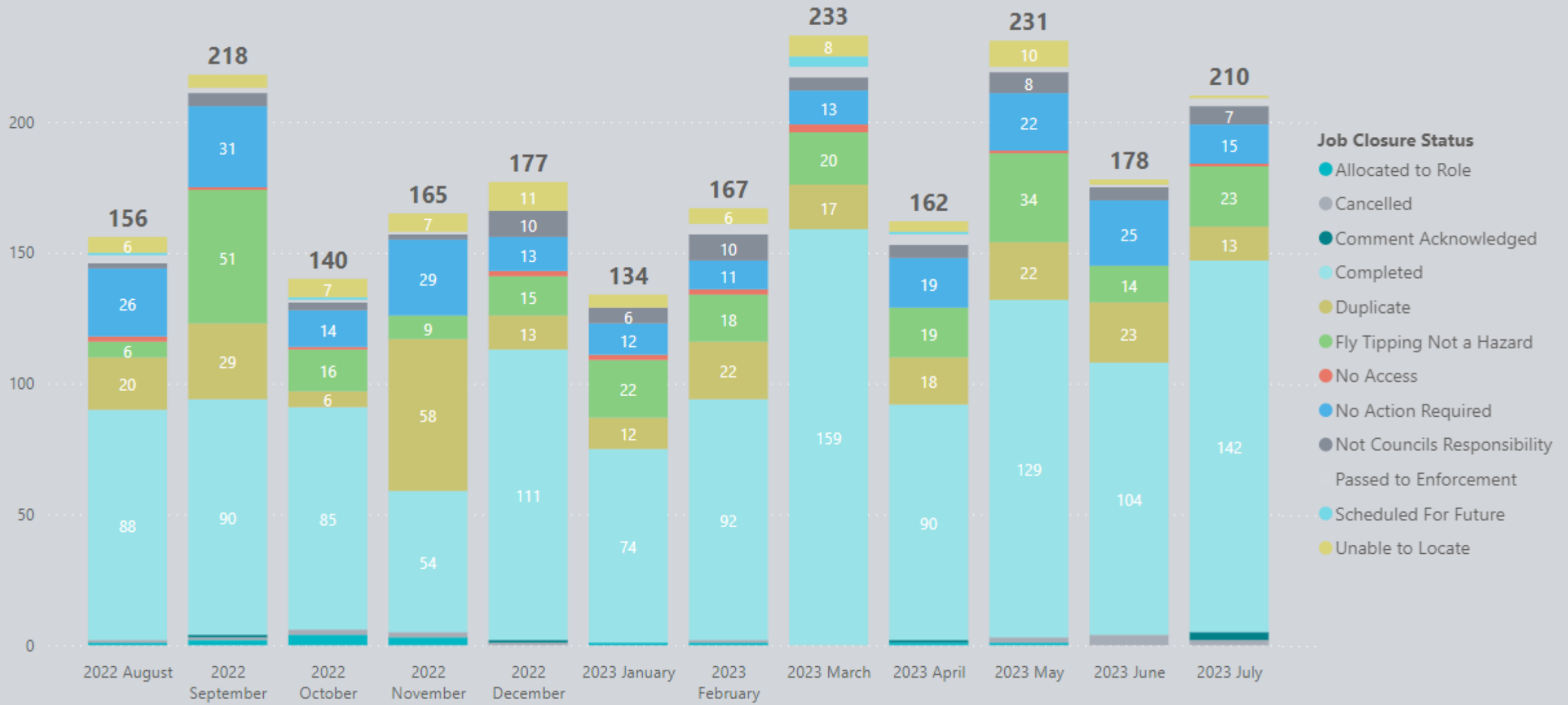
DETRITUS SWEPT(TONNES)



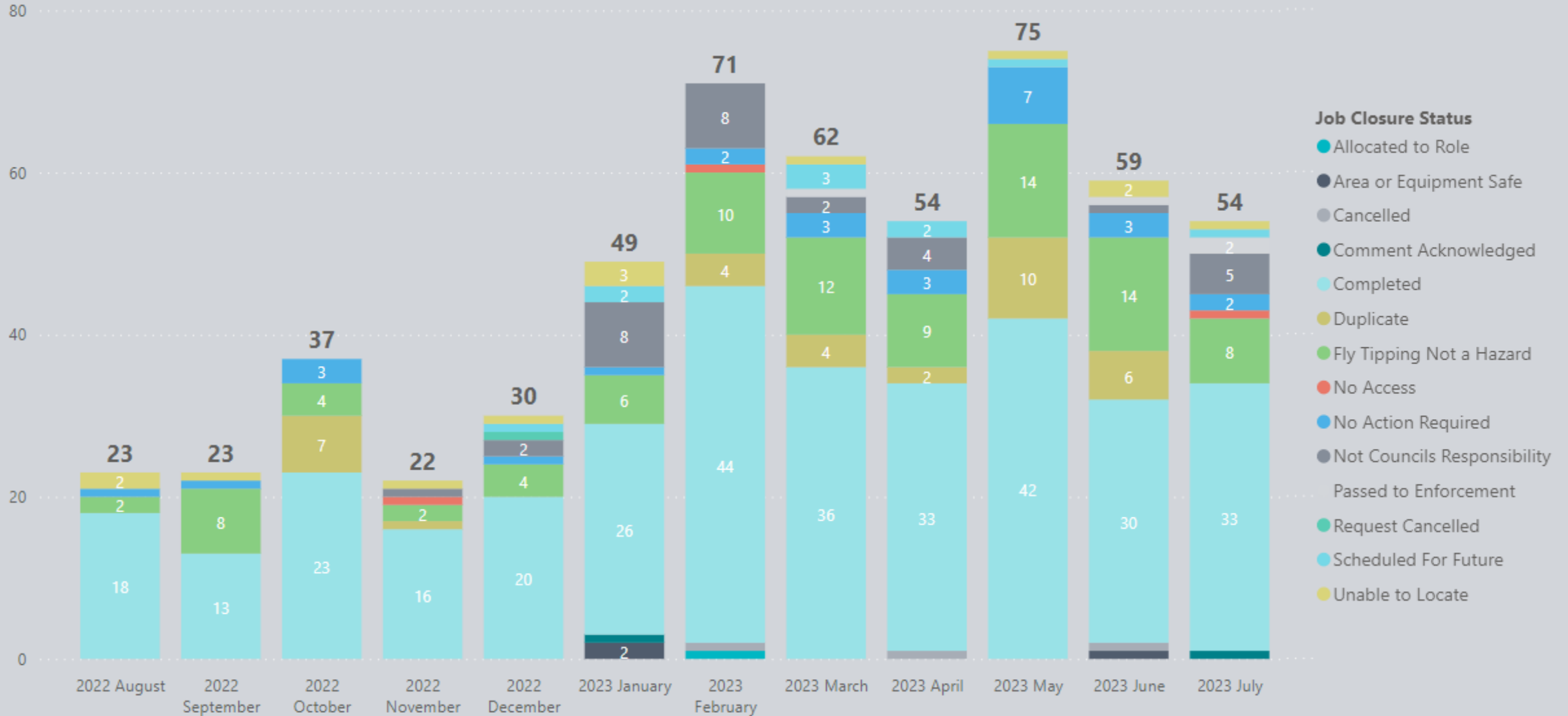
FLY TIPPING COLLECTION (TONNES)



Fly Tipping General - Completed

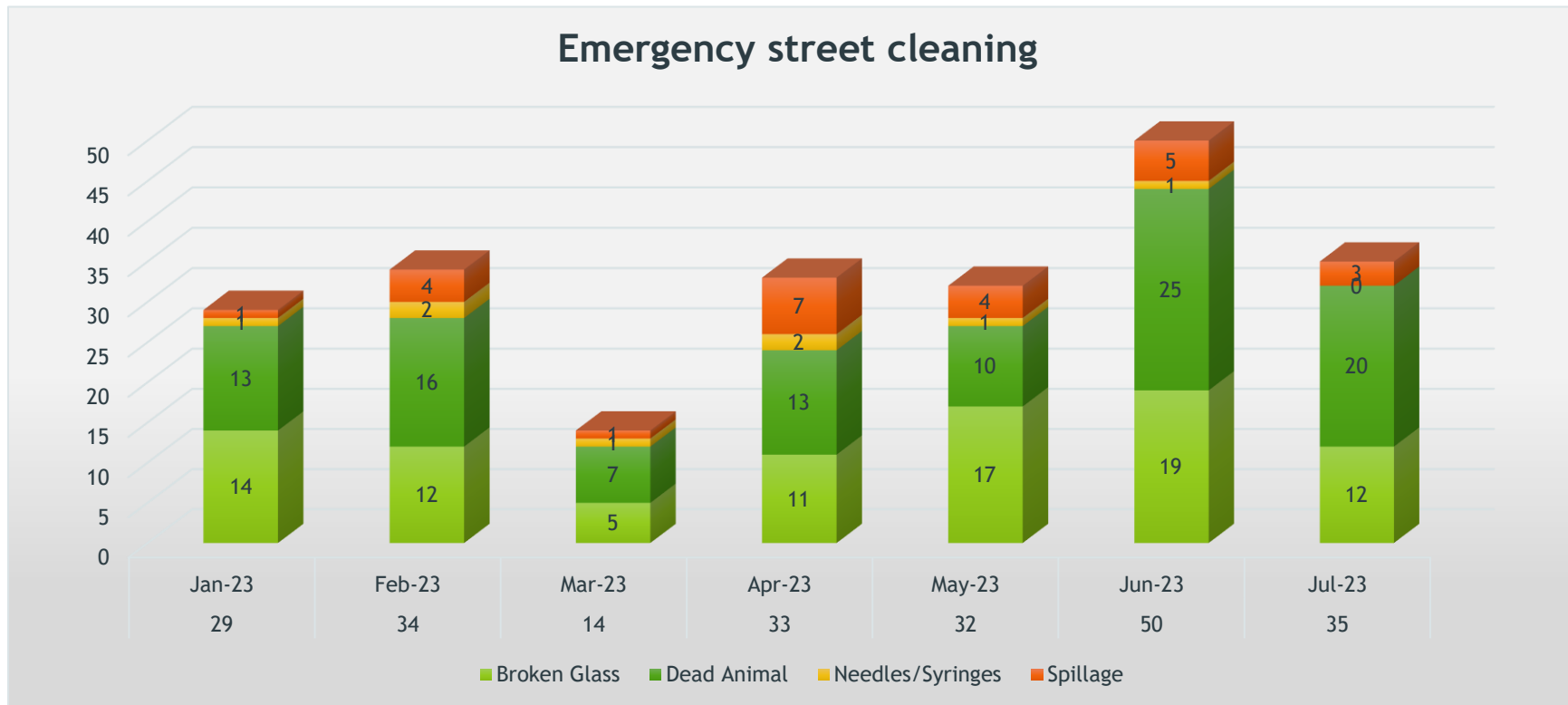


Fly Tipping Hazardous Obstructive - Completed



Street Cleaning Emergency Response

Response team attend to 35 urgent street cleaning request in July



Infrastructure & play areas



Resource	Base
Labour	3
Vehicles	2
Plant & Equipment:	Small plant Trailor

Measuring performance by completing inspection				
Random Inspections	Reactive Response	Asset Inspection	PA planned response	Play areas
May	3	5	28	247
June	4	9	38	287
July	2	3	31	255

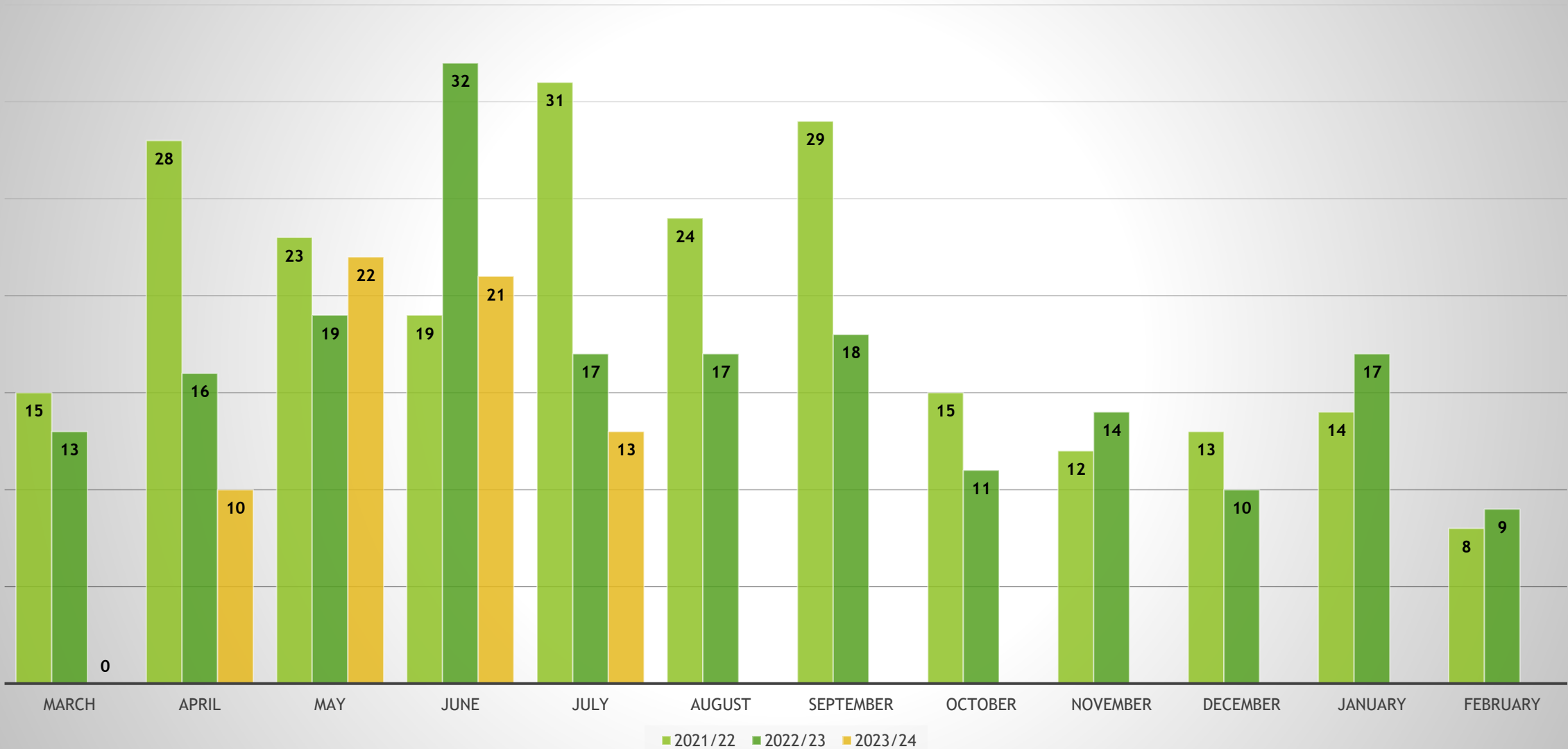
Infrastructure & Play areas jobs & repairs



- ▶ **37 Play area repairs.**
- ▶ **13 Infrastructure jobs.**
- ▶ **2 New litter bins which included the new type recycling bin installed.**
- ▶ **2 Donated benches installed.**

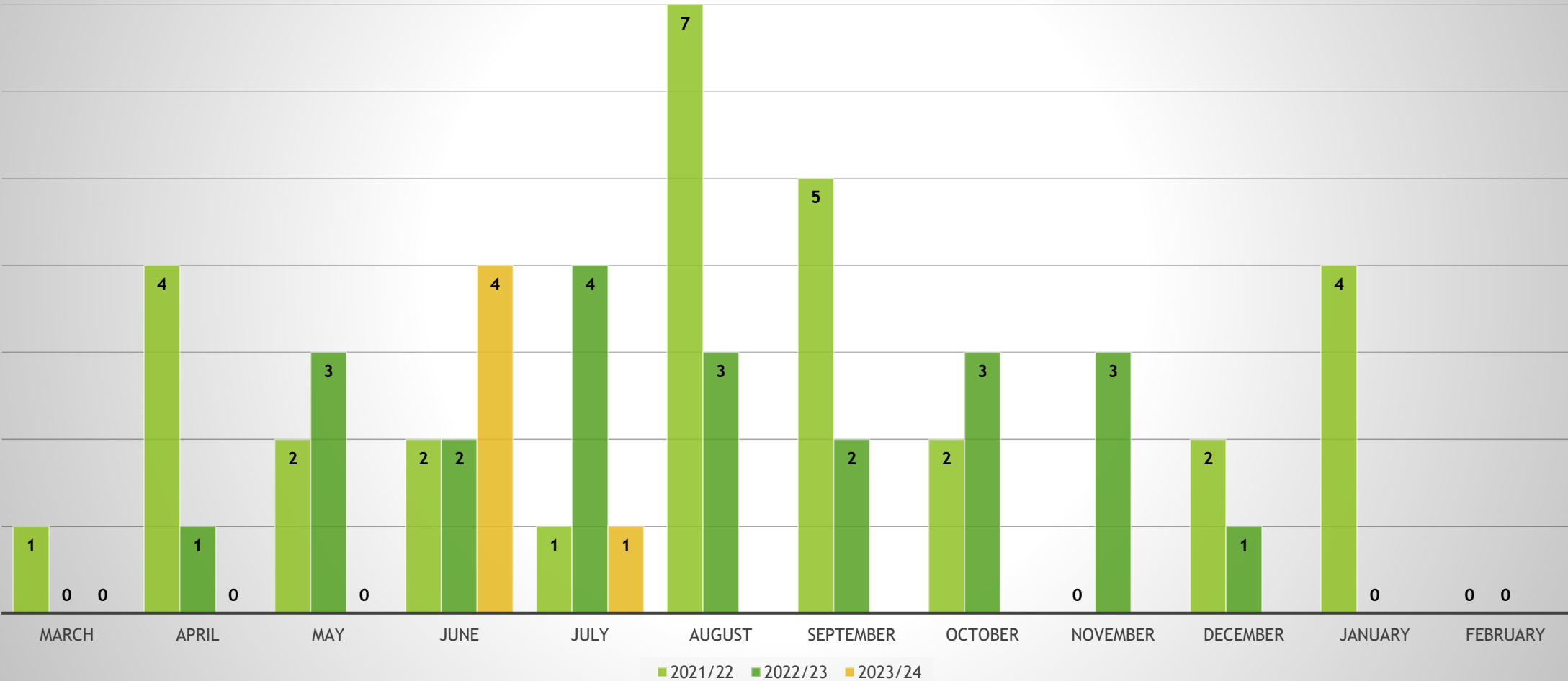
Customer Experience

Comparison of Street Cleaning/Grounds Maintenance Stage 1 complaints received



Customer Experience

Comparison of Street Cleaning/Grounds Maintenance Stage 2 complaints received





STREETSCENE EVENTS

7.5 T
Fly-tip collected from
M16 clean up.



- ▶ Altrincham Festival
- ▶ Men's Ashes Test Match at Emirates Old Trafford
- ▶ M16 project deep clean

Streetscene
removed
abandoned trailer
from Trafford Park
with 86.88 tonnes
of Fly Tip waste.



We're delighted to share that all 11 of our Green Flag parks have retained their status!



Complements

Hello

I hope this message reaches Gary the groundsman at Hale Cemetery, Altrincham. I'm very lucky to live in an apartment which overlooks Hale Cemetery and its beautiful chapel.

What makes it even more special is how well cared for the cemetery grounds are kept.

My wife and I moved into our apartment in 2015 (the old cemetery house) and every year its kept so beautiful. I don't think I've seen Gary take a day off in all the years except Christmas...early starts and late finishes grafting day in day out in all weathers.

He obviously loves his role and appears to be an extremely dedicated professional who takes pride in his work. Not once in the years have I thought the cemetery is looking untidy. Its so well tended and is a pure pleasure to walk around and overlook.

Gary is a very approachable chap and always has a smile to share and is an absolute credit to your organisation.

The service he provides to the Hale community is huge and he represent's what I perceive to be a true unsung hero..

I therefore feel compelled to shout from the rooftops that he is one of Hales remarkable, humble Humans and he doesnt even know it.

I really hope this message reaches him as I beleive we need to give credit where credits due and let people like Gary know just how much they are appreciated for the services they offer in contributing to making our community spaces so pleasurable to live in and visit.

Thank-you Gary you are truly amazing.

Carmel Croke

Details	Description	Activities	Attachments	Map
Are you submitting a comment or compliment?		Compliment		
Council service related to:		Street Cleaning and Grounds Maintenance		
Subject:		Thank you		
If applicable, please give the names of any staff involved:		Christine Bushell		
What is your compliment?		The lady has called to say thank you for my help in getting the waste removed and they arrived today so it was dealt with quickly and she appreciated my help in getting this arranged		